

General Conditions of Quotation

The prices for the equipment and services are subject to our Standard Terms and Conditions of Sale, which if not included as an attachment of this proposal, are available on request from Fluid Chillers Australia Pty Ltd and from the webpage www.fluidchillersaustralia.com.au. Due to continuing changes in exchange rates and government legislation affecting such things as sales tax and duty we recommend that you review these terms and conditions.

All prices quoted do not include sales tax, unless specifically stated otherwise. If applicable, the final product value is subject to GST at the rate of 10% (subject to change).

INCLUSIONS AND EXCLUSIONS

The equipment and services have been described in the proposal and the attached technical schedules. We ask you to pay particular attention to any inclusions or exclusions that might be mentioned.

PRICE VALIDITY

The prices for equipment and services are fixed if we receive, within 60 days of the date of the quotation, an acceptable order to Fluid Chillers Australia Pty Ltd, which allows us to produce and ship the equipment as per the relevant standard delivery cycle.

WARRANTY -PARTS

As per our Standard Terms and Conditions, the equipment is warranted for parts only for a period of 12 months from shipment. If you require a delayed or extended warranty we will be pleased to give you a proposal for this upon request.

WARRANTY-LABOUR

Warranty labour is available at an additional price provided it is ordered together with the equipment. If not already quoted we will be pleased to give you a proposal upon request. Note that for projects located more than 50 km from Australian capital cities travel time and accommodation expenses will be charged separately. All labour rates quoted are based on our standard labour rates for work between 8.00am and 4.30pm, Monday to Friday, and do not include for any site allowances or special conditions.

Adequate product access to service for warranty and future general service is a requirement of install, Fluid Chillers Australia will not be liable for charges where access is limited and additional works to gain access for warranty or service is required. Fluid Chillers Australia will advise on access requirements if installer is unsure.

NOT COVERED UNDER WARRANTY:

- Normal wear and tear;
- Damage caused by improper or insufficient servicing;
- Any costs arising from labour, travel, delivery and transport;
- Indirect losses including loss of goods or profit.

COMMISSIONING & ASSEMBLY ASSISTANCE

Commissioning Assistance and/or assembly assistance, if included, or quoted as a price-add, is based on labour rates for work between 8.00am and 4.30pm, Monday to Friday and does not include for any site allowances or special conditions.

Commissioning Assistance is limited to providing supervision services in equipment set up, safe and reliable start up procedures and confirmation of operating limits and parameters. Clients are required to have on site their own licensed and qualified refrigeration mechanic(s) and if required electrician(s).

This service is limited to equipment supplied by Fluid Chillers Australia and specifically does not include ancillaries like BMS, remote control systems or any other sub-systems.

STORAGE

Storage costs for 7 working days only from date of order or letter of intent or from date of availability if made to order. All storage costs incurred after the 7-day grace period become responsible for payment by the applicable customer. Payable at \$10.50 per m² per week.

DELIVERY

Unless quoted differently all products are to Ex Works. It is the responsibility of the customer to organize suitable transport and safe lifting equipment, road access and cordoning off and if necessary permits. Fluid Chillers Australia Pty Ltd is happy to cooperate and coordinate with the freight forwarder.

We trust this proposal supplies all the information you require and we look forward to your valued instructions.